



Denise Blanc

Coach • Facilitator • Mediator

Denise is skilled in supporting a shift in thinking that allows for transforming conflict, improved relationships, innovative solutions and clear agreements.

Clients and peers regard her as an outstanding facilitator, coach and mediator. Her ability to bring the right people to the table and hold the right conversations, have helped individuals and teams to work together to resolve conflicts for improved performance and outcomes. As a coach, she is known for her ability to quickly identify core issues and support her clients in accelerating their self awareness so they can develop mastery in their role.

In her consulting practice, River Logic Partners, Denise works with small and large health systems, values-driven organizations and individuals. Her work centers on Executive Coaching, Communication Training, and Conflict Engagement. She is a Senior Consultant with Interaction Associates a global leadership development firm focused on building collaborative work cultures. Denise has practiced Mindfulness Meditation for the past 15 years.

Transforming Conflict

What Audiences are Saying

"Denise has a wonderful ability to connect with individuals and groups who are "stuck" and need guidance on how to have crucial conversation about issues to get them "unstuck." Her work resulted in the health system receiving grants and recognition that helped us to move forward when faced with challenges. She is creative, committed and honest in her approach."

Carol Aaron, Senior VP, People and Culture, Peace Health

"Denise is so at ease with the most difficult or uncomfortable conversation; she has the ability to bring thoughts, ideas and people together. She is clear, authentic, collaborative and respectful of people's ideas and viewpoints."

Victoria Ashley, Director of Human Resources, St. Joseph Health System

Workshops and Seminars

Courses are tailored to the needs of your organization. Lots of role-plays and hands-on exercises are incorporated to increase retention and fun.

What The Best Communicators Know: *Secrets To Becoming A Radical Listener*

- High costs of not listening
- Listening with heart and curiosity
- How good listening can lower stress

Conflict Engagement: *What "Healthy" Conflict Can Teach Us*

- Appreciating and encouraging differences of opinion
- Naming the "Elephants"
- Ways to encourage lively dialogue

What The New Brain Science Is Teaching Us

- Cooling the fires of reactive mind
 - Increasing empathy
 - How your mind can stimulate and strengthen wisdom and happiness
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River Logic
Partners

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Denise Shows People How To:

- Expand Leadership Styles for Greater Impact
- Transform Conflict
- Successfully initiate critical conversations
- Drive results by improving accountability
- Increase openness and collaboration
- Maximize Team Performance

Hire Denise When:

- Communication impacts the success of your organization
- You want to improve customer satisfaction and increase loyalty
- You have team members who need guidance in:
 - ✓ Building Emotional Intelligence
 - ✓ Listening to Understand
 - ✓ Providing Effective Feedback
 - ✓ Mediating Conflict
 - ✓ Performance Coaching

Denise Can:

- Provide Leadership Coaching
- Design and Facilitate Communication Training
- Provide Conflict Coaching and Mediation
- Facilitate Off-Site Retreats
- Speak at Conferences, Off-Sites, Leadership Training

Clients Say...

"Denise is an outstanding facilitator. She seeks ways to make sure that training offered has high impact."

Ann St. John, Director of Organization Development, MemorialCare Health System

"Denise is someone who knows how to get below the surface, to entertain diverse viewpoints and see the humanity in others. She listens to conversations, not for the noise factor but for the quality and content. I walk away feeling heard and validated."

Nina Arbour, Manager of Community Relations, Hospice of Petaluma

"Denise has the capacity to identify stakeholders, bring the right teams together and involve them in projects that promote the larger community. She asks difficult questions, addresses barriers and challenges in a positive way."

Sue Pearce, Manager, Case Management and Social Work

Partial List of Clients

AT&T

Wells Fargo Bank

Levi Strauss & Co.

Stanford University

Catholic Healthcare Partners

St. Joseph Health System

International Institute of Education

Hospice Touch

St. Mary's Medical Center

National Association for Physical Therapy